

## Introduction

Perimeter Aviation’s Connecting Rewards Program is a loyalty reward program (hereafter referred to as Connecting Rewards) operated by Perimeter Aviation LP (hereafter referred to as PAL).

Connecting Rewards provides loyalty points (hereafter referred to as “Connecting Rewards Points”) in accordance to the rules set herein.

## Enrolling in Connecting Rewards Program

- a. New enrollments in the program are limited to natural persons.
- b. Corporations, Organizations, Partnerships and Trusts are not eligible to participate in the program.
- c. New program members must enroll individually, only once, and in his/her full legal name. Membership is solely for the benefit of the individual; therefore, it will be maintained in the name of an individual only.
- d. Each member shall be responsible for advising Perimeter Aviation of any change on mailing or email address. Perimeter Aviation shall not be liable for misdirected communications such as mail or email, or any consequences thereof.
- e. There is no cost associated to opening a Connecting Rewards account.
- f. Commencing June 2018, a Connecting Rewards card will be issued to each participating member.
- g. To enroll, create your profile online or call us. We require first, middle, last name and Treaty number (if applicable) or, government-approved ID. Your profile is created and ready to earn points immediately. Processing times to receive your card vary according to the following table:

**Table 1: Processing Times**

Application Location	Processing Time to Issue Card	Processing Time to Activate Account
All Northern Stations	Mailed within 1 business day	Immediate
Winnipeg, Thompson, Sioux Lookout.	Same day pick-up	Immediate

## Earning Rules

- a. Connecting Rewards Points earned belong to the traveller.
- b. The card owner receives approximately one point for every \$20.00 spent on a full fare ticket (before taxes, fees and surcharges). Discounted or advance booking fares are pro-rated accordingly.
- c. Connecting Rewards points are only earned on tickets after travel is completed.
- d. For missing points, the owner of the Connecting Rewards account must make a request for the points to be added, no more than 30 days after the date of travel.

- e. Points cannot be purchased.
- f. Connecting Rewards points cannot be earned on a redemption ticket.

### **Redemption Rules**

- a. Connecting Rewards Points can be redeemed towards a full Redemption Fare for the applicable city pair. This level of redemption includes taxes, surcharges and third-party fees.
- b. Connecting Rewards Points can also be used for Redemption at 75%, 50%, or 25% of the full redemption fare. The balance including taxes, surcharges and third-party fees can be paid via cash or credit card.
- c. Tickets purchased with Connecting Rewards Points will expire after 1 year if not flown. The points used to purchase the ticket will then be debited from the account and forfeited.
- d. Tickets paid using Connecting Rewards Points cannot be sold, bartered, or redeemed for cash. Member may be subject to loss of his/her Connecting Rewards Account for abuse.
- e. Connecting Rewards Points are debited from the account in the order in which they were earned (first points earned are the first points used).

### **Transferability**

- a. Effective May 19<sup>th</sup>, 2018, Connecting Rewards points can be transferred between accounts by paying a \$20.00 fee.

### **Expiration**

- a. Unused Connecting Rewards Points will expire after 36 months, at midnight on the last day of the month they were earned.
- b. Connecting Rewards Points will not expire if they are in use on a ticket purchased using said points. Those points will however expire or be categorized as used as soon as the ticket expires (tickets expire after one year from the date they were paid).

### **Other**

- a. Connecting Rewards Points have no monetary value and cannot under any circumstances form the basis of a monetary claim against PAL.
- b. Tickets purchased using Connecting Rewards Points are non-refundable and non-transferrable.
- c. Routing can be changed on tickets as long as the ticket price remains the same.
- d. Availability of Redemption tickets may be limited based on season, or flight number. Booking Redemption tickets early will help to avoid disappointment.