

## Introduction

Perimeter Aviation's Frequent Flyer Program is a reward program (hereafter referred to as the "FF program") which is operated by Perimeter Aviation LP (hereafter referred to as "PAL").

PAL's FF program provides frequent flyer points (hereafter referred to as "FF points") in accordance to the rules set herein.

## Enrolling in the FF Program

- a. New enrollments in the program are limited to natural persons.
- b. Corporations, Organizations, Partnerships and Trusts are not eligible to participate in the program. However, existing accounts that fall in this category will remain active.
- c. New program members must enroll individually, only once, and in his/her full legal name. Membership is solely for the benefit of the individual; therefore it will be maintained in the name of an individual only.
- d. Each member shall be responsible for advising Perimeter Aviation of any change on mailing or email address. Perimeter Aviation shall not be liable for misdirected communications such as mail or email, or any consequences thereof.
- e. There is no cost associated to opening a Frequent Flyer account.
- f. A PAL Frequent Flyer card is issued to each participating member.
- g. To enroll, an enrolment form must be filled out and submitted to an authorized PAL Agent. Processing times vary according to the following table:

**Table 1: Processing Times**

Application Location	Processing time to issue card	Processing time to activate account
All Northern Stations	5 business days	5 business days
Winnipeg or Thompson	Same day	3 business days

## Earning Rules

- a. Points earned belong to the Frequent Flyer account holder, not necessarily the person or organization that pays for the ticket.
- b. The card owner receives one point for every \$20.00 spent on a ticket (before taxes, fees and surcharges).

- c. For natural persons, in order to earn points, the passenger must show the Frequent Flyer card at the time of check-in.
- d. For company accounts, FF points are earned on tickets paid by the organization that owns the account and paid for the ticket. The FF account number must be provided by an authorized Company representative at the time the reservation is made.
- e. FF points are earned on tickets that have been consumed; even if the ticket is paid, points will not be credited to the account until the passenger have reached the final destination listed on the ticket.
- f. In the event a ticket is used and no Frequent Flyer account was added to the passenger file, points may be earned on that account as long as the passenger that traveled is the owner of the FF account, and he/she makes the request for the points to be added no more than 2 months after the date of travel.
- g. Points cannot be purchased.
- h. FF points cannot be earned on tickets purchased using FF points.

### **Redemption Rules**

- a. Points can be redeemed towards the Base fare of the ticket for the applicable city pair (based on the Y-C fare type).
- b. FF points cannot be used to partially pay for a ticket; sufficient points must be available in the member's account to cover the entire ticket Base fare.
- c. To purchase a Frequent Flyer ticket, the account owner must provide the reservation or check-in agent the account password.
- d. Tickets purchased with FF points will expire after 1 year if not flown. The points used to purchase the ticket will then be debited from the account and categorized as used.
- e. Tickets paid using FF points cannot be redeemed for cash and will be declared void if sold, bartered or transferred. As a result, the member may be subject to loss of his/her PAL FF program privileges.
- f. FF points are debited from the account in order they were earned (first points earned are the first points used).

### **Transferability**

- a. Points can be transferred between accounts by paying a \$20.00 (tax included) fee for each transfer.
- b. There is no limit on the number of points a natural person can transfer in a year.
- c. Corporate account holders may complete one (1) transfer per month with a limit of 500 points per transfer.

- d. Transfers must be requested by calling the Reservations line. The owner of the account transferring the points must be able to provide the account password.
- e. Points transferred to another account will carry with them their original expiration date.
- f. Points to be transferred are debited in order they were earned (first or oldest points earned are the first points transferred).

**Expiration**

- a. Unused points will expire after 36 months, at midnight on the last day of the Month they were earned.
- b. FF points will not expire if they are in use on a ticket purchased using said points. Those point will however expire or be categorized as used as soon as the ticket expires (tickets expire after one year from the date they were paid).

**Other**

- a. PAL FF points have no monetary value and cannot under any circumstances form the basis of a monetary claim against PAL.
- b. Tickets purchased using FF points are non-refundable and non-transferrable.
- c. Routing can be changed on tickets as long as the ticket price remains the same.
- d. There is a \$20 fee to replace lost cards.