

Notice of Fare Restructuring

Please be advised we have restructured our fares as per details below effective **February 11, 2019**.

Our expanded fare offerings are designed to enhance on time performance by encouraging increased advance purchases and minimizing no-shows, leading to more efficient management of flights at departure.

In addition, we have reduced our lowest fares to make travel more affordable.

FARE ATTRIBUTES	FIXED	FLEX	FREEDOM	
BOOKING CODES	Q, R, S, T	V, K, L, N	M, B, H	Y
TICKETING	At time of booking	At time of booking	At time of booking	Check-in
REFUNDABILITY	Non-refundable (noshow forfeit)	Non-refundable (noshow forfeit)	Refundable (noshow forfeit)	Refundable
NAME CHANGES	\$50 + Fare upgrade to next applicable fare	\$30 + Fare upgrade to next applicable fare	Complimentary	Complimentary
ANY-TIME CHANGE FEE	\$50 + Fare upgrade to next applicable fare	\$30 + Fare upgrade to next applicable fare	Complimentary + Fare upgrade if applicable	Complimentary
SAME-DAY AIRPORT CHANGE FEE	\$150	\$75	Complimentary	Complimentary
SAME-DAY AIRPORT STANDBY ON EARLIER FLIGHT	Complimentary	Complimentary	Complimentary	Complimentary *not applicable for YCH
CANCELLATION FEE	\$50	\$30	Complimentary	Complimentary
FREQUENT FLYER POINTS	Connecting Rewards	Connecting Rewards	Connecting Rewards	Connecting Rewards
CHECKED BAGGAGE ALLOWANCE	60lbs 47lbs checked/13lbs carry-on	60lbs 47lbs checked/13lbs carry-on	60lbs 47lbs checked/13lbs carry-on	60lbs 47lbs checked/13lbs carry-on

Detailed Below is a Sample of How Our Fares Have Been Restructured

EXAMPLE	OLD	FIXED		FLEX		FREEDOM		
		Q5FIX 5 day advance		V2FLEX 2 day advance		YYP No advance	YCH/YSR	
	Fare	\$259.26		\$287.50		\$326.19	\$259.29	
	Nav Canada	\$8.00		\$8.00		\$8.00	\$8.00	
	Insurance	\$3.00		\$3.00		\$3.00	\$3.00	
	Fuel	\$19.00		\$19.00		\$19.00	\$19.00	
	Carbon	\$0.00		\$0.00		\$0.00	\$0.00	
	GST	\$14.46		\$15.88		\$17.81	\$14.46	
	Total	\$303.72		\$333.38		\$374.00	\$303.75	
	NEW	FIXED		FLEX		FREEDOM		
		Q7FIX 7 day advance	Q5FIX 5 day advance	V3FLEX 3 day advance	V2FLEX 2 day advance	M1FRE 1 day advance	YYP No advance	YCH/YSR
	Fare	\$256.67	\$264.45	\$287.50	\$294.69	\$326.19	\$335.98	\$264.48
	Nav Canada	\$8.00	\$8.00	\$8.00	\$8.00	\$8.00	\$8.00	\$8.00
	Insurance	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
	Fuel	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00	\$19.00
	Carbon	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	GST	\$14.33	\$14.72	\$15.88	\$16.23	\$17.81	\$18.30	\$14.72
	Total	\$301.00	\$309.17	\$333.38	\$340.92	\$374.00	\$384.27	\$309.20