

Enhancing Availability and On-time Performance

In an effort to provide greater availability of confirmed seats to our customers, improve our on-time performance and comply with recent regulatory updates, Perimeter is making changes to the ticketing requirements for our Freedom branded fare

Effective September 16, 2019, all Freedom fares that are not paid at least 24 hours prior to departure will be cancelled. We are expecting to see the following as a result of this change.

- Reduced no-shows and waitlisted reservations: This fare rule change will result in greater availability of confirmed seats for sale and a substantial reduction of waitlisted reservations.
- Enhanced on-time performance: By implementing these new rules, we are minimizing last minute transactions allowing us to maintain a short cut-off time and reduce check-in wait times.
- Improving communication to you, our valued customer: We are developing enhancements to help provide real time information regarding flight status, including email updates to be in line with modern airline industry standards.

See the fare rules summary table on page 2

FAQ:

What is the best way to save money on my travel?

Purchasing your ticket further in advance will give you the option of the lowest fare available. For example, booking and paying for your ticket 7 days in advance may allow you to save approximately 30% on the ticket price.

My plans change frequently, what is your most flexible fare?

Our Freedom fare gives you the ability to change travel dates and passenger name at no extra cost; additionally, it is fully refundable.

Can I book and pay later?

Yes, our Freedom fare allows you to book a confirmed seat that MUST be paid no later than 24 hours prior to departure, otherwise the booking will be automatically cancelled.

How can I avoid being no-showed for a flight?

Please contact us at least 2 hours prior to departure if you are unable to travel. This will allow you to keep your ticket for future travel (fees may apply).

Can I still walk up to the counter to purchase a ticket for day of travel?

Yes, if there are seats available you can purchase your ticket at your local airport or online, payment must be received at time of booking to hold a confirmed booking.

FARE ATTRIBUTES					
	FIXED	FLEX	FREEDOM		CONNECTING REWARDS
BOOKING CODES	Q, R, S, T	V, K, L, N	M, B, H	Y	W
TICKETING	At time of booking	At time of booking	At time of booking	Within 24 hrs of flight departure	At time of booking
REFUNDABILITY	Non-refundable (noshow forfeit)	Non-refundable (noshow forfeit)	Refundable (noshow forfeit)	Refundable	Non-refundable (noshow forfeit)
NAME CHANGES	\$50 + Fare upgrade to next applicable fare	\$30 + Fare upgrade to next applicable fare	Complimentary	Complimentary	-
ANY-TIME CHANGE FEE	\$50 + Fare upgrade to next applicable fare	\$30 + Fare upgrade to next applicable fare	Complimentary + Fare upgrade if applicable	Complimentary	Complimentary on same routing
SAME-DAY AIRPORT CHANGE FEE	\$150	\$75	Complimentary	Complimentary	Complimentary
SAME-DAY AIRPORT STANDBY ON EARLIER FLIGHT	Complimentary	Complimentary	Complimentary	Complimentary *not applicable for YCH	Complimentary
CANCELLATION FEE	\$50	\$30	Complimentary	Complimentary	-
FREQUENT FLYER POINTS	Connecting Rewards	Connecting Rewards	Connecting Rewards	Connecting Rewards	-
CHECKED BAGGAGE ALLOWANCE	60lbs in MB/ON	60lbs in MB/ON	60lbs in MB/ON	60lbs in MB/ON	60lbs in MB